

# Software licensing

Our licensing site allows you to activate and manage your software licenses from Thermo Fisher Scientific. This document explains the workflow for using the new site.

1. Navigate to the new portal **here**.

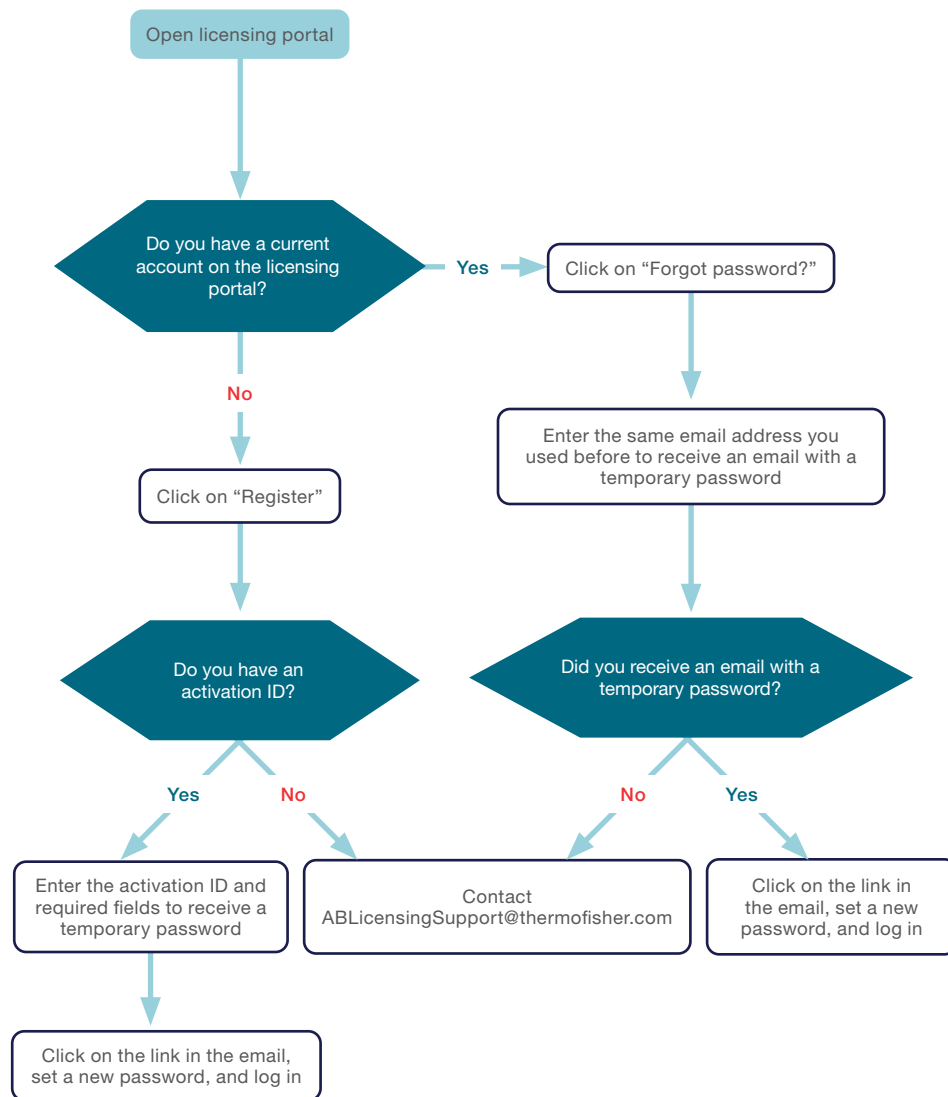
- a. If you have an account on the licensing portal, select “Forgot password?” and enter your email address to receive an email with a temporary password and instructions.

**Note:** Use the same email address as the one you have always used to log in to the licensing portal.

- b. If you don’t have an account, select “Register” to create a new account. An activation ID is needed to create a new account. Fill in the required fields and click “Complete” to receive a temporary password (you will need to set a new one during the next login attempt).

**Note:** If you have an account on **thermofisher.com**, use the same email address here to register.

## How to log in



2. Sign in to your account.
3. Manage your licenses as needed. You can:
  - Add a license key to your account
  - Activate a license
  - Download a license
  - Download software
  - Renew an expired license
  - Move a license to a different computer

### Troubleshooting login issues

For login issues, please email

**ABLicensingSupport@thermofisher.com.**

**Note:** If you have obtained a software license from us before, then it is important that you use the same email address, if available, to register.

### Manage your licenses

#### Add a license key to your account

1. Click “Claim Activation IDs” to open this tab:

#### Claim Activation IDs

Enter the activation ID that you want linked to the current user ID.

ID Selection

ID \*

Account \* Thermo Fisher Global

2. Enter the license key that you received from Thermo Fisher and click “OK.” This prompts a message stating that the license key was successfully mapped to your account.

#### Activate a license

1. Click “List Entitlements” to view and activate the recently added key. Select the checkbox next to the license key, click “Action,” then “Activate.”

#### List Entitlements

Entitlements are listed below. Sort by clicking a column heading. Select specific entitlements to

Type	Activation ID	Product ID	Sold to
<input checked="" type="checkbox"/>	8d97-5a44-d6c3-4cab-850d-1454-c2b1-3849	b6a2-0d9d-cd23-4a51-b0f9-0d13-3c5e-53ce	Thermo Fisher Sci (Thermo Fisher Gk

1. Fill in the “Ship-to email” and “Start date” fields if enabled, then click “Next.”
2. On the Configure Hosts page, click the **+** icon and enter the computer’s MAC address on which the license will be installed.
3. Click “Generate.”
4. Once generated, you can click on “View” from the License Summary page and choose to either download, email, or print the license file.

#### Download a license

1. In the License Support section, select “List Licenses” in the submenu.

#### List Licenses

Select from the licenses below and choose an action to perform. Click a column header!

View	Action	Export	Activation ID
<input checked="" type="checkbox"/>	Print		454c_b1b AID-5d7c-700d-1a08-427b-acbc-35bd-3a9a-a5e0

2. Click “View” and select “Save To File.”

#### Download software

1. Click “List Downloads” in the Downloads menu on the left.
2. Click on the product that you want to add **+**. Select the appropriate version of the software. Click the download icon to the right.
3. Accept the end-user license agreement (EULA) in order to download the software. Select the files you are interested in and click “Download.”

File Description	File Size	File Added	File Name
Oncomine Reporter Licensed Application	1.54MB	Dec 11, 2019	OncomineReporter.zip
Oncomine Reporter Flyer	168.77KB	Dec 11, 2019	oncomine-reporter-flyer.pdf
Liquid Biopsy Cell Free Research Assays Flyer	1.04MB	Dec 11, 2019	LiquidBiopsyCellFreeResearchAssaysFlyer.pdf

## Renew an expiring license

1. Click “List licenses” in the left menu.
2. In the Licenses section, select the checkbox for the license to be renewed, then click “Renew” in the Action menu.
3. After the new expiration date displays, follow the “Download a license” instructions.

**Note:** If the license is outside the allotted renewal time or if it cannot be renewed for any other reason, then the system returns an error message. If you receive an error, click “Support” in the upper-right corner of the page to find out how to renew the license by other means.

## Transfer a license to a different user or computer


1. In the List Licenses menu, select the checkbox next to the license to be rehosted.
2. Select “Rehost” in the Action menu at the top.

## List Licenses

Select from the licenses below and choose an action to perform. Click a column header

View		Action	Export	
Page	1	Return		
<input type="checkbox"/>	Type Fulfillment	Repair	ation ID	
<input type="checkbox"/>	FID_/c2 5_ff7099	Rehost		
<input type="checkbox"/>	Upgrade		d7c-/00d-1a08-42/b-acbc- -3a9a-a5e0	

3. To transfer a license to a different user:

- Select the  icon to choose a user under the same account.

## Shipping Details

Sold to Field Service Engineer

Ship-to Email

Ship-to Mail

- To move a license to a different computer:

- Select the original server host and add the new machine’s MAC address in the New Nodelocked Hosts section and click “Rehost.”