

# Software licensing

Our licensing site allows you to activate and manage your software licenses from Thermo Fisher Scientific. This document explains the workflow for using the new site.

1. Navigate to the new portal [here](#).
2. Select the region to log in to (single sign-on requires a region selection for [thermofisher.com](#)).
  - a. If you have an account on [thermofisher.com](#), enter your email address and password.

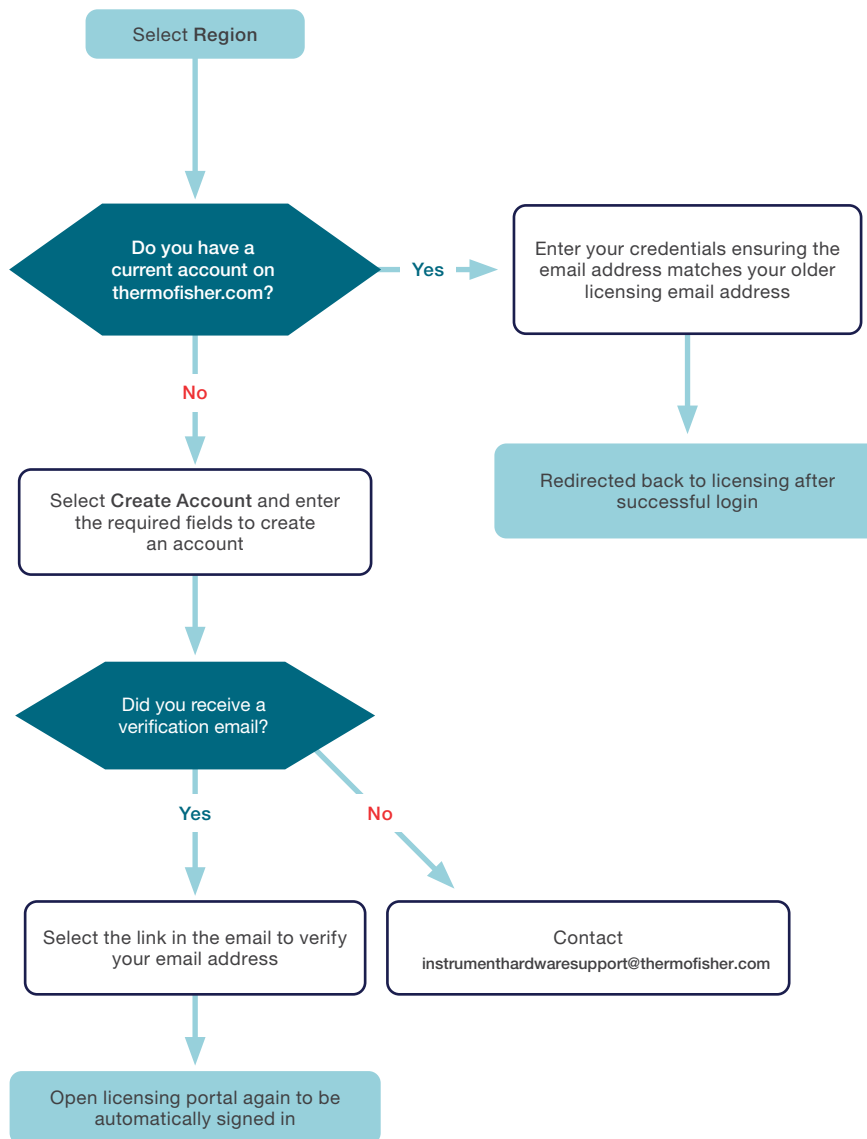
**Note:** Use the same email address as the one you use to log in to the licensing portal.

- b. If you don't have an account, or if your licensing account's email address does not match the existing Thermo Fisher account, then please select **Create Account** to create a new account.

Fill in the required fields and select **Create Account** to receive a verification email (you will need to select the link in your email to verify).

**Note:** If you have an account on the licensing portal, use the same email address here to register.

## How to log in



3. Manage your licenses as needed. You can:

- Add a license key to your account
- Activate a license
- Download a license
- Move a license to a different computer

## Troubleshooting login issues

For login issues, please email

[instrumenthardwaresupport@thermofisher.com](mailto:instrumenthardwaresupport@thermofisher.com)

## Manage your licenses

### Add a license key to your account

1. Select **Claim Activation IDs** to open this tab:

#### Claim Activation IDs

Enter the activation ID that you want linked to the current user ID.

##### ID Selection

ID \*   
Account \* Thermo Fisher Global

OK

Cancel

2. Enter the license key that you received from Thermo Fisher and select **OK**. This prompts a message stating that the license key was successfully mapped to your account.

## Activate a license

1. Select **List Entitlements** to view and activate the recently added key. Select the checkbox next to the license key, choose **Action**, then **Activate**.

#### List Entitlements

Entitlements are listed below. Sort by clicking a column heading. Select specific entitlements to:

View	Action	Export
Page 1	Activate	
	Trusted activate	
Type	Activation ID	Sold to
	Short code activation	
	Claim Activation IDs	
<input checked="" type="checkbox"/>	8d97-5a44-dec3-4cab-850d-1454-c2b1-3849	b6a2-0d9d-cd23-4a51-b0f9-0d13-3c5e-53ce Thermo Fisher Sci (Thermo Fisher Glk

2. Fill in the **Ship-to email** and **Start date** fields if enabled, then select **Next**.

3. On the **Configure Hosts** page, select the **+** icon and enter the computer's MAC address on which the license will be installed.

4. Select **Generate**.

5. Once generated, you can select **View** from the **License Summary** page and choose to download, email, or print the license file.

## Download a license

1. In the **License Support** section, select **List Licenses** in the submenu.

#### List Licenses

Select from the licenses below and choose an action to perform. Click a column header to:

View	Action	Export
	Save To File	
	Email license	
	Shipment records	
	Print	
<input checked="" type="checkbox"/>	454c_b1b	AID-5d7c-700d-1a08-427b-acbc-35bd-3a9a-a5e0

2. Select **View** and choose **Save To File**.

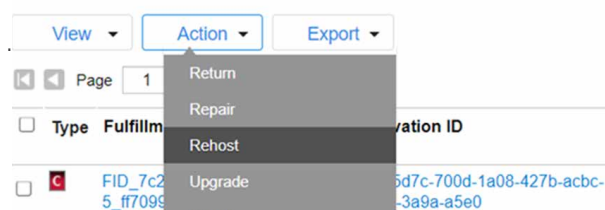
## Transfer a license to a different user or computer


To move a license to a different computer:

1. In the **List Licenses** menu, select the checkbox next to the license to be rehosted.
2. Select **Rehost** in the **Action** menu at the top.
3. Add the new machine's MAC address in the **New Nodelocked Hosts** section and select **Rehost**.

## List Licenses

Select from the licenses below and choose an action to perform. Click a column header



4. To transfer a license to a different user:
  - Select the  icon to choose a user under the same account.

## Shipping Details

Sold to Field Service Engineer

Ship-to Email  

Ship-to Mail